

Article Number:
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Unrated | Last
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PM

Email Title:	SSO - Unrecognized User	Email ID:	127
Module:	Authentication	Email Recipient(s):	Administrators
Email Trigger:	Candidate attempts to log in using SSO, yet they are an unrecongized user for the system they are logging into. (Exact cause will be documented in the email received.)		
The GradLeaders Standard Email template is Populated The email is sent automatically Admins may edit the email on the Job Program			
The following is a list of defined replaceable parameters that may be used in the SSO - Unrecongized User template: AdditionalInfo - {additionalinfo} EmailAddress - {emailaddress} ErrorDate - {errordate} ErrorDescription - {errordescription} ErrorType - {errortype} LoginURL - {loginurl} SecurityRole - {securityrole} UserName - {username}			
This email is controlled by the following program settings (if applicable): GradLeaders Control: Schools > Settings > Integration > Single Sign-On Error Sender Email GradLeaders Control: Schools > Settings > Integration > Single Sign-On Error Recipient Email. (If either of these email addresses are blank, no email will be sent.)			
<i>Note: If you do not have access to the configuration, please use the "Contact" link above for assistance with modifying your email templates or contact a GradLeaders Representative</i>			
An example email:			

Posted by: KB Admin - Feb 2, 2011 at 4:00 PM. This article has been viewed 5699 times.
Online URL: <https://kb.mbafocus.com/article.php?id=604>